### White Paper #7: Should You Choose Financial or Industrial Owners?



The key question on how to choose between financial vs. industrial investors in divestitures, ownership restructuring or capital raising, involves the handing of a set of challenging trade-offs. Here is a guide.

### Financial or industrial investors as new owners?

This choice is a recurring theme in many M&A processes, restructurings and capital-raising projects – and the road to finding the right answer is paved with challenging dilemmas.:

Occasionally, an owner preference conflict can develop into deep disagreements which require custom designed M&A processes for bridge-building between key constituencies.

Table #1 to the right summarizes the key characteristics of financial vs. industrial owners along 5 dimensions: *motives*, preferences regarding *ownership stake*, and dilemmas of *strategy*, *share pricing* and *control*.

# Financial owners have primarily share value development motives

Financial shareholders are *temporary owners*. They acquire ownership positions with the purpose of divesting them with a profit at a later time. This, consequently, means that they have aligned interests with more passive shareholders who also prefer a phase of high growth, value development (and risk!) followed by a resale.

Due to these development characteristics, financial owners are naturally motivated for establishing win-win relationships with key employees and other shareholder groups. Consequently, many are satisfied with minority positions (e.g., in the neighborhood of 10-40+%), and they are normally positive to stock inventive programs.

Passive financial investors (not being concerned with active roles or board positions) as a general guideline take smaller ownership stakes. Professional and active investors come with all types of ownership size



Financial Engineering © Cognitive 2015 Remiser AS / Keel Wig	Financial vs. industrial ownership	
Characteristics	Financial Owners	Industrial Owners
Motive	Development and resale	Integration with own value chain
Ownership position	Varies, from 10% ->, often in range 34% - 49%, PE > 50%	Wants 100%, sometimes through steps (e.g., 51%, 67%, 100%)
Dilemmas re. strategy	Uncomplicated re. growth and value development	Wants maximum synergies with own value chain
	May occasionally have agendas of combining with other businesses	May represent limitations on strategic degrees of freedom
Dilemmas re. pricing	Low or no conflict-of-interest	High and clear conflict-of-interest
	Low entry price, exit at maximum price after development phase	Low entry price, objective of lowest possible average price for 100%
Dilemmas re. control	Influence for implementing growth and profitability	Influence for integration / strategy alignment with own value chain

Table #1: An Overview of Motives and Characteristics of Financial vs. Industrial Owners

preferences. Many private eguity groups require large majority stakes (e.g., 70%+), while others are satisfied with 35-40% stakes combined with well-defined shareholder agreements (SHAs).

While one can bring in financial investors with a wide variety of ownership share preferences, a well-established exit strategy is always needed prior to inviting in a financial investor.

With this basic premise in place, financial owners and investors are particularly well suited when:

- The company is facing a period of commercial expansion
- There is a significant value potential as an independent company
- Current owners agree on the exit strategy, e.g., a future sale
- Key employees have incentives aligned with the financial owners

The primary disadvantage of financial owners is that the future ultimate owner is *unknown*, which may be a challenging premise for owners who have a long and emotional history with their companies. It may also create opposition among shareholders with dual roles, including that of managing operational assets (e.g., franchisees of retail chain systems) due to uncertainty of future strategy or business models.

Such disharmonies may be aligned - e.g., through the implementation of

Financial shareholders are temporary owners. They acquire ownership positions with the purpose of divesting them with a profit at a later time legal mechanisms freezing certain business model elements, or through incentive programs including equity participation.

Another disadvantage of financial owners may be differences in cultural values, which may be considered inconsistent with those of founding shareholders or key employees.

#### Industrial owners have synergy motives

Industrial owners' motives are totally different from those driving financial investors. Value development followed by a resale is usually the *opposite* of what they prefer.

Industrial owners represent a final destination of the ownership. Their objective is to control 100% of the shares in order to optimize the integration with their own value chain; e.g., within purchasing, manufacturing, distribution channels or administrative functions. Consequently, speed and dedication to the post-merger integration process are high on the agenda. Advantages include their dedication to operational effectiveness and that the ultimate ownership is "known" at the time of the initial transaction.

Industrial owners are particularly well suited in the following situations:

- · The value potential as an independent company is limited
- · The potential is linked to the synergies of industrial players
- Predictability of ultimate ownership is of particular importance

Despite the fact that industrial owners need full ownership for achieving value chain optimization, many industrial buyers still demand (rather ironically) multi-step acquisition models for reducing risk, which is neither consistent with the post-merger integration agenda, nor with the precondition of limited remaining value potential as a stand-alone company.

In addition, multi-step acquisition models with industrial buyers have built-in conflicts-of-interest towards remaining minority shareholders because the industrial buyer ultimately wants full ownership at a *lowest* possible total cost.

Such transaction designs therefore require special risk-reducing mechanisms for the selling shareholders, protecting against tactical behaviors in the later steps of the ownership transfer process.

## Risk management mechanisms and negotiation dynamics with financial and industrial owners

**Financial owners** have aligned interests with existing shareholders in regard to share price development, but that does not mean that the relationship is without risk in general. A key point is e.g., to ensure that minority shareholders have a right to "tag" on to the sale executed by a professional financial owner ("tag-on clause"). Likewise, a group of professional investors will want to facilitate a full sale of a company ("drag-on clause") in order to achieve a best possible price tag – which is, naturally, linked to "minimum terms" as a precondition for being enforced.

Both "tag-on" and "drag-on" clauses are standard mechanisms in any shareholder agreement (SHA) with professional financial investors. Other common mechanisms in a SHA include corporate governance principles on issues such as *board composition* and future *private placements* as well as the timing and preconditions concerning a future *resale* of the company.

A different risk factor concerning financial investors may be a hidden motive regarding cooperation with another company (e.g., through a merger). Such uncertainties may require special protection mechanisms, e.g., in the form of agreements on future strategy and business development priorities.

**Industrial owners** have a direct conflict-of-interest with existing shareholders unless they acquire 100% initially, stemming from their motive of obtaining 100% ownership at the lowest possible average price. Consequently, price formulas and complementing risk reduction mechanisms need to be in place with cautious attention to protecting existing owners in multi-step buyout schemes with industrial owners.

A related but particularly tricky situation emerges in cases where an industrial buyer acquires a significant ownership position (e.g., 35% or 51%) with an intention or a firm buy-out program in place to arrive at full ownership, but *fails to execute*. It does not matter whether this is formally an option or not – the full acquisition is just *not completed*.

The consequence is, regardless of the background, that the company for all practical purposes is "unsellable" and effectively blocked from finding solutions with alternative investors – they being financial or industrial.

There are a couple of alternative solutions in these types of situations. One option is a deal mechanism with a right to repurchase the shares at a discount (representing a penalty) in cases when the original intent has not been followed. Another alternative is for minority shareholders to trigger a resale of the whole company (or listing it on an exchange). For all

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alternatives a key issue is to use legal mechanisms that are actually *immediately enforceable* without spending years in legal disputes!

## About financial and industrial investors as part owners

There are situations where negotiations regarding part ownership can be initiated with both financial and industrial investors. Obviously, most traditional funding situations fit with the objective of *financial investors*.

An illustrative situation involving an *industrial investor* may be a situation where a strategic alliance is being established with the purpose of gaining access to an otherwise captive distribution or sales channel – and where an equity share is part of the "package" (see White Paper #2 for a discussion on strategic alliances and joint ventures). Such arrangements make sense as long as the existing owners are carefully aware of the risks regarding future motives, and are paying close attention to the necessary deal mechanisms involved (see table #2 to the right), including the consequences of an industrial investor *changing its strategy* to prioritize an acquisition over a resale down the road.

Occasionally a future acquisition may be part of the original design, and this has a particular relevance in these "disruptive times" with many startups challenging the core business of established players.

I just finished reading Brad Stone's excellent book on Amazon ("Jeff Bezos and the Age of Amazon"). Among the many and fascinating situations described my Mr. Stone is Amazon's development of the Kindle device (introduced in 2007) and the early strategy and funding discussions that Amazon had with a start-up as an alternative may of getting access to the technology around 2004. The key question is *how a deal should have been structured* in order to provide an upside for the founders (and other investors) as well as protecting against unfair acquisition practices once the industrial investor was on the inside. This is not covered in Mr. Stone's book, but the described situation clearly illustrates the general dilemma

# Solving dilemmas involving both financial and industrial investors/owners

Even an excellent understanding of the underlying pros and cons of financial vs. industrial ownership does not solve practical cases where price differences represent very real dilemmas. Such situations may be

Financial Engineering © Copyright 2015 Remis AS/ Kell Wig	Agreement / Risk Management Mechanisms	
Characteristics	Financial Owners	Industrial Owners
Key Clauses	<ul> <li>The key financial owner will resell (also) on behalf of other owners</li> <li>All owners to participate in the resale based on preconditions</li> <li>Ensure that a resale (or listing) is actually executed</li> </ul>	<ul> <li>Ensure that the industrial owner pays a fair (higher) price for add- on acquisition steps</li> <li>Ensure the option of reselling to another buyer in the event of 100% acquisition not happening</li> </ul>
Key Pitfalls	<ul> <li>No or delayed resale</li> <li>Resale by main investor without participation rights</li> <li>Degree of influence vs. management regarding direction, growth and risk</li> </ul>	<ul> <li>Add-on share purchases at low (manipulated) price levels</li> <li>Ownership stand-still and dead-lock prior to 100%</li> <li>Degree of influence (synergy motive) prior to 100%</li> </ul>

Table #2:Deal mechanisms for financial vs. industrial investors

of both types: e.g., when the strategy (and most shareholders) favor financial ownership while an industrial buyer is willing to pay more; or the other way (and perhaps more tricky): The situations leans itself towards industrial ownership, but a financial investor offers better terms.

These dilemmas may create deep internal conflicts.

Their solution often lies in the design of the M&A process itself, working intimately with the different constituencies and using negotiation tactics which to the maximum extent align the strategic advantages of a certain buyer type with the offered terms. In controversial situations the ability of harmonizing the interests of constituencies and eliminating strategy vs. pricing dilemmas characterize the broader skill portfolio of a highly qualified negotiation team.

Ketil Wig is the owner and managing partner of Remis AS. He previously developed and managed the niche advisory firm Rokade AS within M&A and post-merger integrations/turnarounds which was acquired by KPMG in 2012. From 2013-2015 he served as the head of M&A Service Lines in Deloitte Norway. His previous experience is from McKinsey & Co., Andersen Consulting/Accenture, and a number of management-for-hire assignments in Norway and internationally. Ketil Wig holds a MSc. in Engineering degree in physics/computer science from the Technical University of Norway (NTH/NTNU) and an MBA from Stanford University. He currently works on corporate advisory assignments and as a board director. For more information, see www.linkedin.com/in/ketilwig Occasionally a future acquisition may be part of the original design, and this has a particular relevance in these "disruptive times" with many start-ups challenging the core business of established players

